

COVID 19 GUIDELINES

Clients:

All Clients will be pre-bookings no walk-ins.

Hand sanitiser must be used on entry to the spa.

On arrival will be greeted with a smile but without a handshake.

Client, please arrive at your appointed timer and not before.

Please wear a face mask if exempt please have proof.

We asked Clients to attend appointments there alone - this includes Children.

All treatments will be 30 min between each client that gives us time to clean the room between each client.

Clients who are showing the following symptoms:

High Temperature, Coughing, Taste and Smell

Or a family member is unwell or self -isolating.

Any treatments will be rescheduled with no additional cost.

All packages or treatments that have been purchased already due to lockdown will have until 31st December 2021.

There will be no refunds to any treatments that have been purchased and can only offer a voucher.

Consultation forms must be filled out to every new client before any appointment online.

All treatments must pay 50% deposit and full amount 7 days before treatment.

Staff:

All staff have completed Barbicide Covid-19. To make sure that our clients know that their safety is our priority.

All staff will be wearing PPE cover, Face Mask or Visor, will wash hands before treatment and after. We will take your temperature on arrival.

If a Staff member is feeling unwell before shift is advised to notify management or has been in contact with anyone who has Covid-19.

Safety of our clients is especially important to us; We would like to make sure you are safe in our space by adhering to Government rules and regulations.

Thank you for your understanding and loyalty due to this unrepresented time.

Cornita Taylor, Health & Wellbeing

LOOK AFTER YOUR TEMPLE YOU ONLY HAVE ONE